

## May be caused by the following reasons

1. Modem Router hangs. Not responding to applications. Due to use for a long time \* (Should turn off the modem when not in use) \*
2. The connection between the Computer and Modem Router has failed.
3. There are incorrect settings, such as Proxy Server.

## Preliminary can check and fix as follows

1. Enable or disable the Modem Router because the Modem Router may have problems.
2. Check the connection between Computer and Modem Router.  
In case of using a LAN cable.
  - Check the LAN cable between the Computer and Modem Router to see if they are connected properly. The light must be on.
  - In the case of normal connection Try to reverse the cable.
  - If still not working, check the LAN Card.In case of using Wireless
  - Check the router whether the WLAN light is on or not. If not, press the Wireless button to turn on.
  - Go to Control Panel> Network and Sharing Center> Check the connection successfully.
3. Check Proxy Server, ( Normally do not need to set up )  
To set the Proxy server on the connected computer, select Control Panel> Internet Options> Connections> LAN Setting on the Proxy server. No configuration is required.

In the case that all of the above has been done If you still encounter a problem, you can call 1242 or True shop.