## Slow internet speed



Home internet usage the speed that is released from the central system to the client's house will be processed at full speed according to the package that was applied. In the case of speed of operation slows down sometimes, there are many reasons such as

- 1. Time period with a large number of users Most of which is Peak time 18.00-24.00 hrs.
- 2. Home use There are many devices running at the same time, or a large amount of data is downloaded at the same time. Resulting in the sharing of speed for internal use among themselves.

Both of these Like when we drive on a highway with a lot of lenses but during work hours, a lot of car traffic congestion Causing the movement to be slower

- 3. A computer or the smartphone does not support high speed A computer and smartphones that are traded on the market don't support the same Wi-Fi speeds for example, some models only support 2.4GHz. Some router support both 2.4GHz and 5GHz (5GHz can transmit data faster than 2.4GHz). Therefore, you should buy these devices to suit your needs. Including operations on a computer or smartphone There may be heavy usage such as having many app open and having many background jobs, so the CPU does not have time to speed test the result. The result is not in the package. Suggest testing speed after closing the app and background jobs these
- 4. Distance from the router Placing Distance and Barriers have a huge effect on use. If you are too far or there is a wall between the point of use and the router Placing, it also affects the speed you get. Like shouting at a distance or have a wall The sound heard will be quieter.