

Switch Phone Number for a Call on iPhone XS, XS Max and iPhone XR

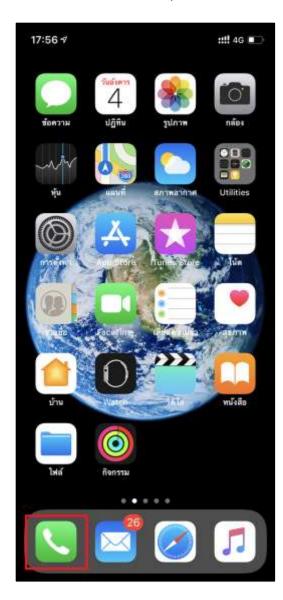
This setting can apply to iPhone XS, XS Max and XR or iPhone that supports eSIM+ nanoSIM and nanoSIM + nanoSIM

On main screen, tap (Settings) > (Cellular) >
(Default line) > choose (Primary)
For example, cellular plans are 2 SIMs:
(Primary) = eSIM , (Secondary) = nanoSIM





2. On main screen, tap (Phone)



3. Tap (Keypad)





- 4. Notice at the top now is (Primary) to make call, if want to switch it, tap this name
- Choose line to make call (per existing Cellular plan), choose (Secondary)







Line for outgoing call will be changed to (Secondary)



7. Test making call

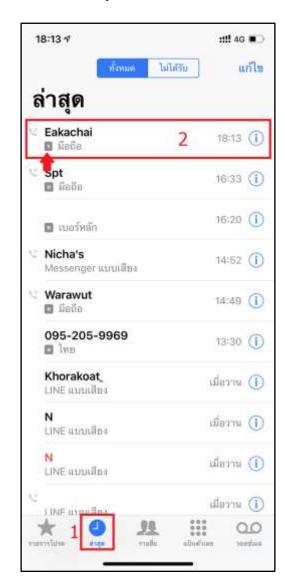




8. Outgoing call by "Secondary" have "S" shown while making call



 After hanging up, at (Recent) tab will have outgoing call name and "S", this stands for Secondary





Issue

10. At Setting page, (Default line) select(Primary)



11. But at (Phone) App, it's still (Secondary)



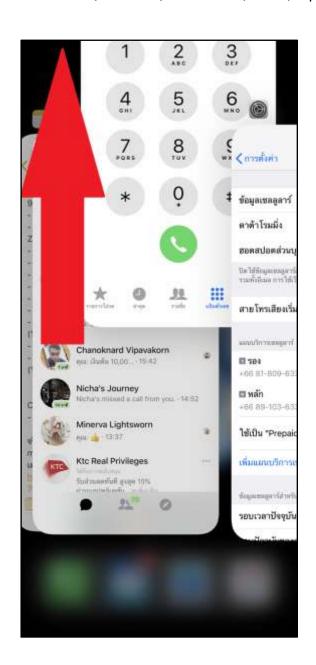


12. Since (Secondary) is recently chosen at (Phone) App for default line, so it's still opened in Multitask



Troubleshoot

13. Access (Multitask) and close (Phone) App





14. Close (Phone) App again and choose (Keypad), default line will change to (Primary)



Using Dual SIM with an eSIM on Apple website

- English = https://support.apple.com/en-us/HT209044
- Thai = https://support.apple.com/th-th/HT209044