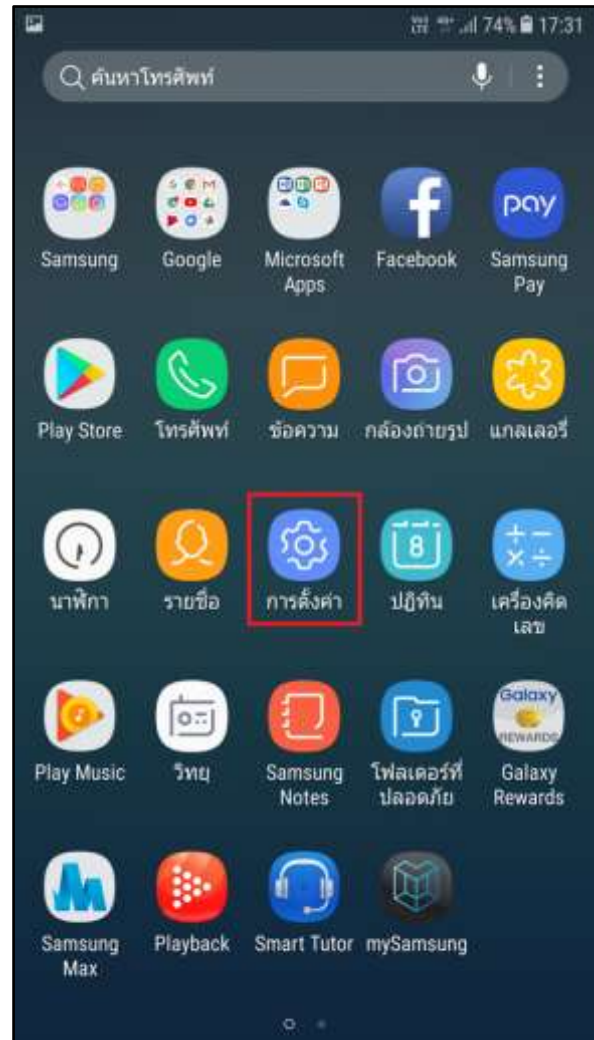


Factory Data Reset on Samsung Galaxy J7 Pro

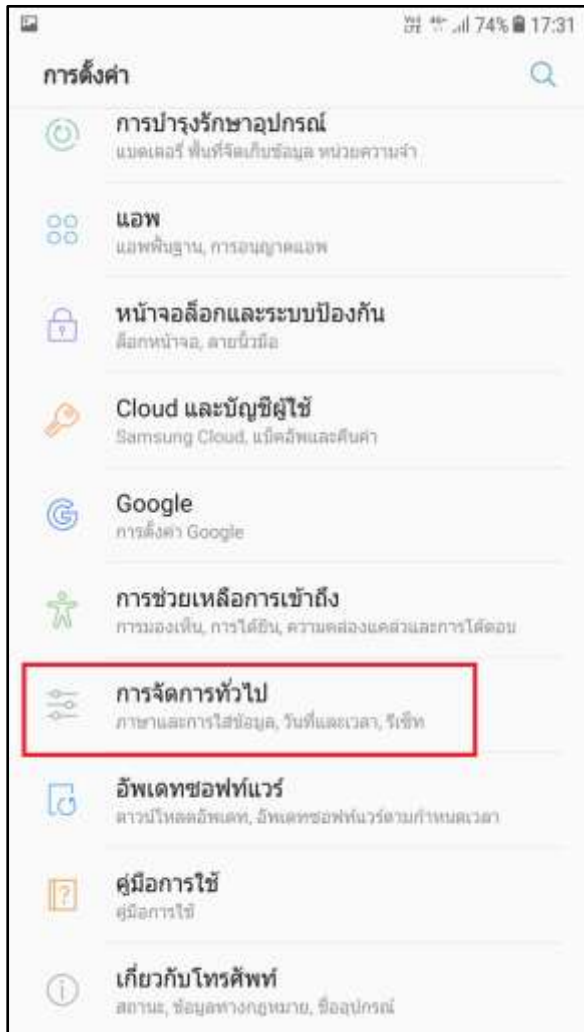
1. On main screen, swipe screen up



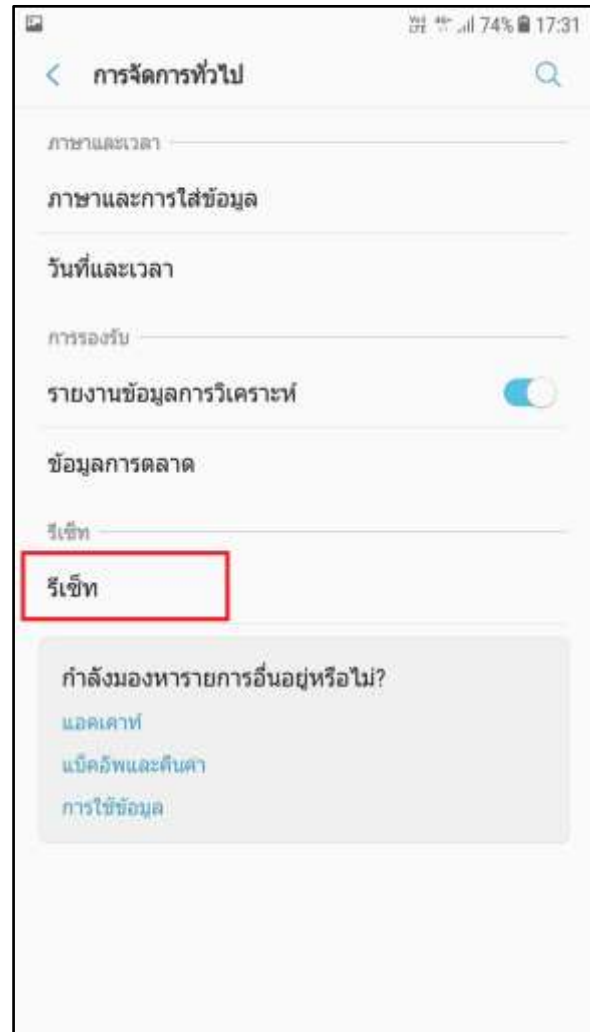
2. Select **(Settings)**



3. And then (General management)



4. Select (Reset)

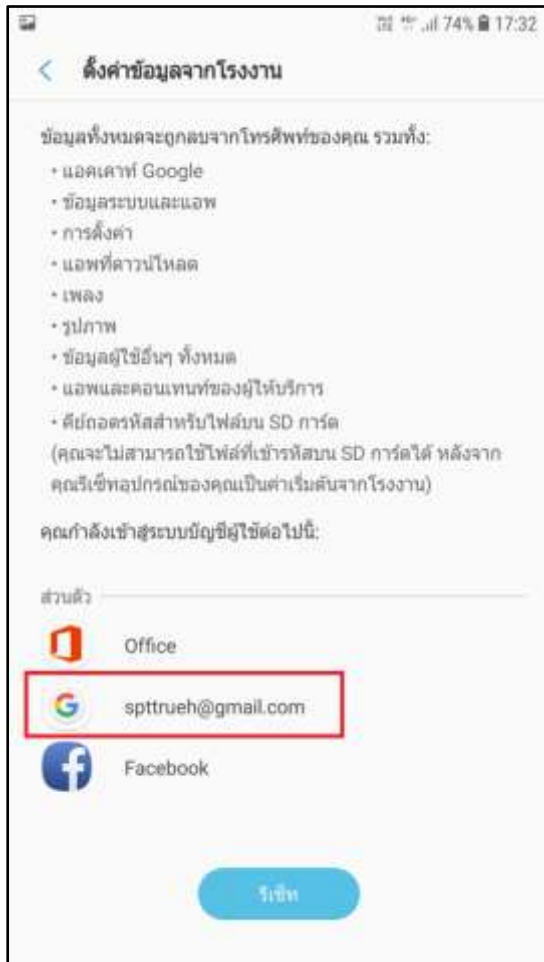


5. Factory data reset

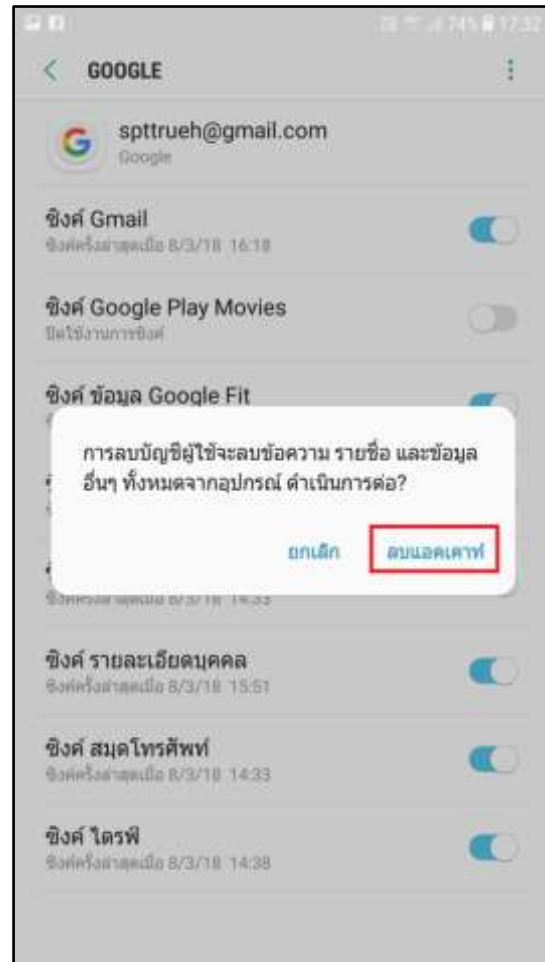
- 1) Reset settings = reset all settings to default (except security, language and accounts)
- 2) Reset network settings = reset network settings to default e.g. Wi-Fi / mobile data / bluetooth only
- 3) Factory data reset = reset all settings on device



6. On screen will show information that will be deleted > (PERSONAL) > if you still have personal information e.g. Gmail, recommend to log out in case you can't remember the password (if can remember the password, skip to no. 9)



7. REMOVE ACCOUNT : go to (Settings) > (Cloud and accounts) > (Accounts) > choose the account that want to delete > tap Menu > (REMOVE ACCOUNT)



8. Back to (FACTORY DATA RESET) >
(PERSONAL), there's no Email account



9. Choose (RESET) to confirm



10. Confirm message whether to delete and data can't be recovered > **choose (DELETE ALL)**
> system will delete data that will take around 5 – 15 minutes > once completed, it'll
return to Get Started page again

