

Restart and Factory Data Reset for TrueID TV

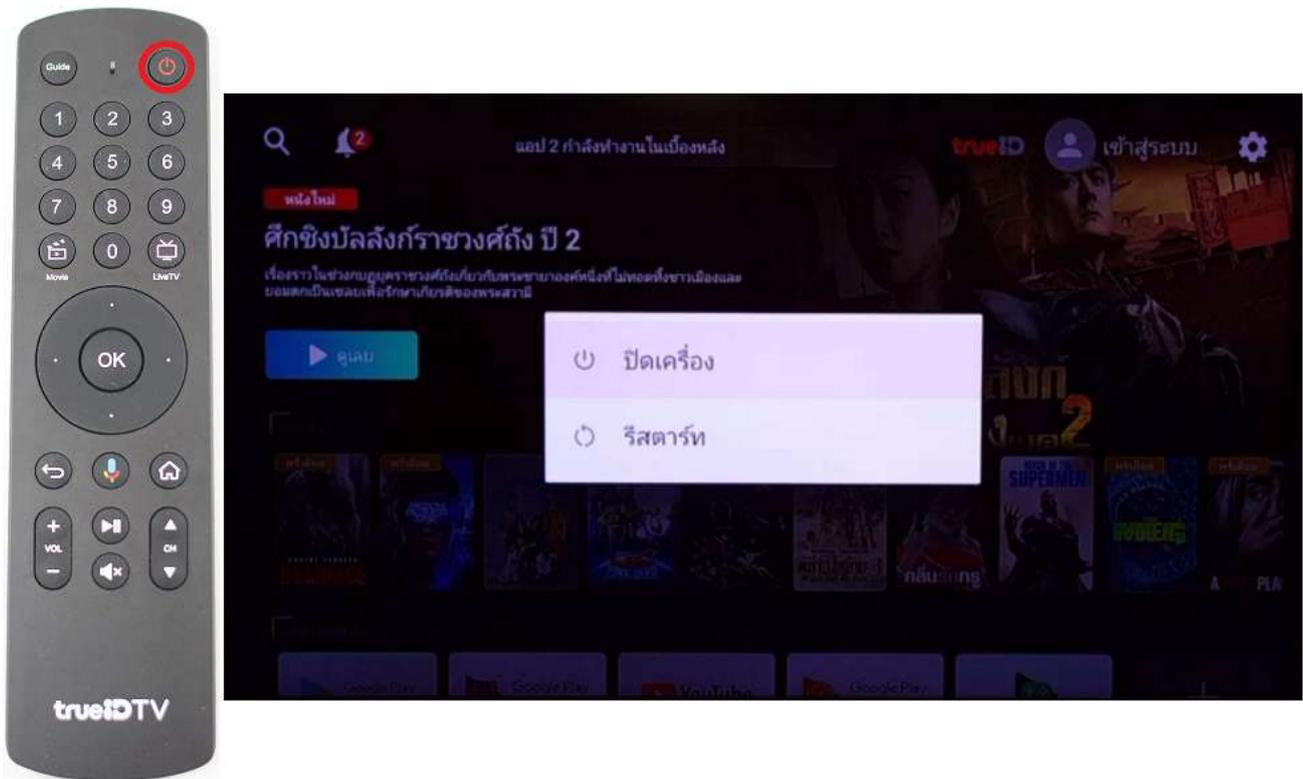
Power On-Off: standby mode

1. Press Power button on remote control 1 time to power off and in Standby mode (not Shutdown)
2. Press Power button on remote control 1 time again to power on

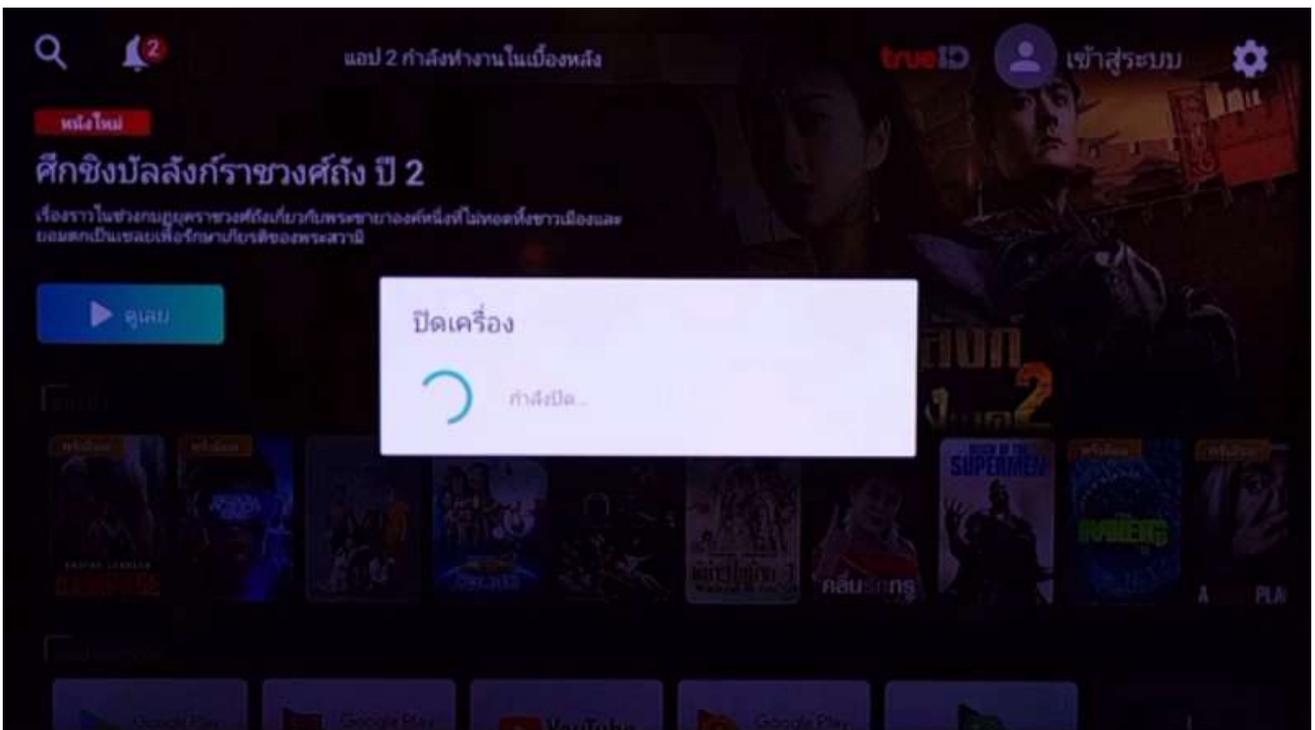


Power On-Off: Shut Down (by remote control)

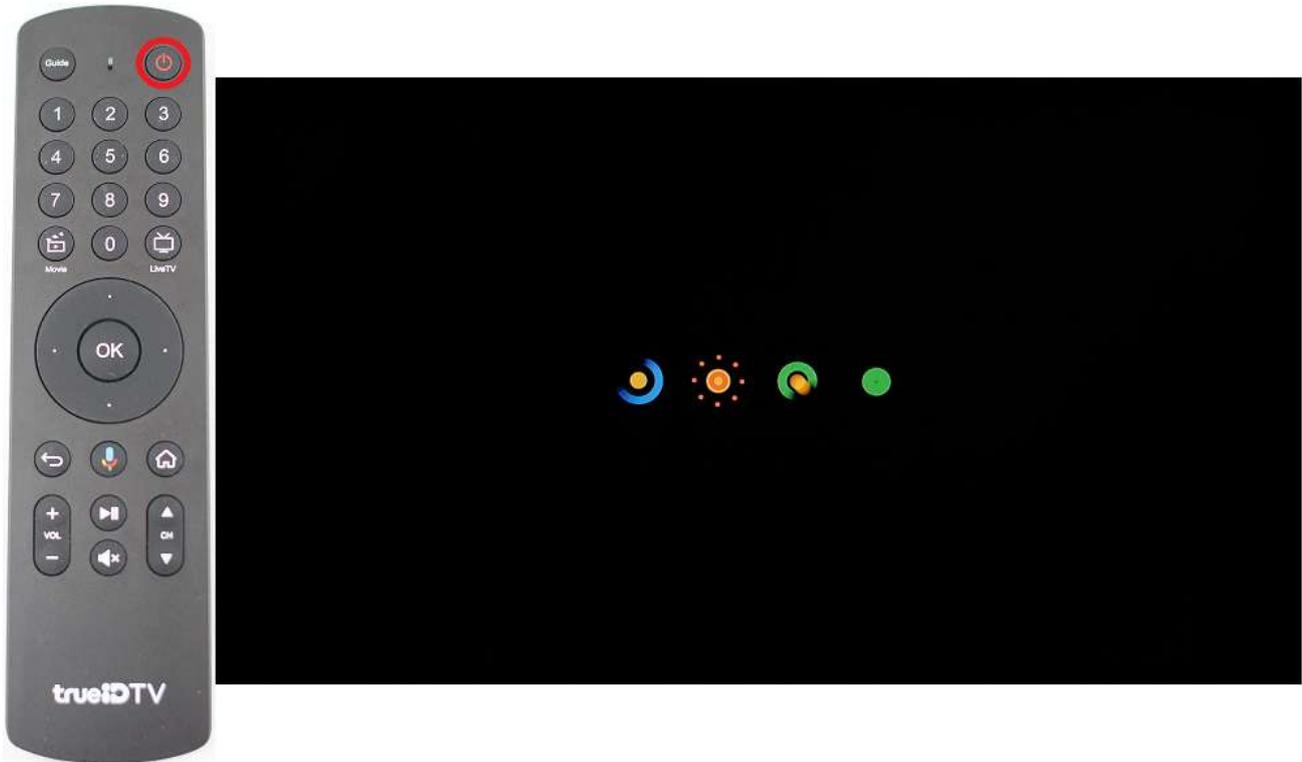
1. Press and hold Power button on remote control until find a Popup then choose **Power off**



2. A popup on screen shows “shutting down”



3. Press Power button on remote control 1 time to Reboot



Turn off-on by Power button

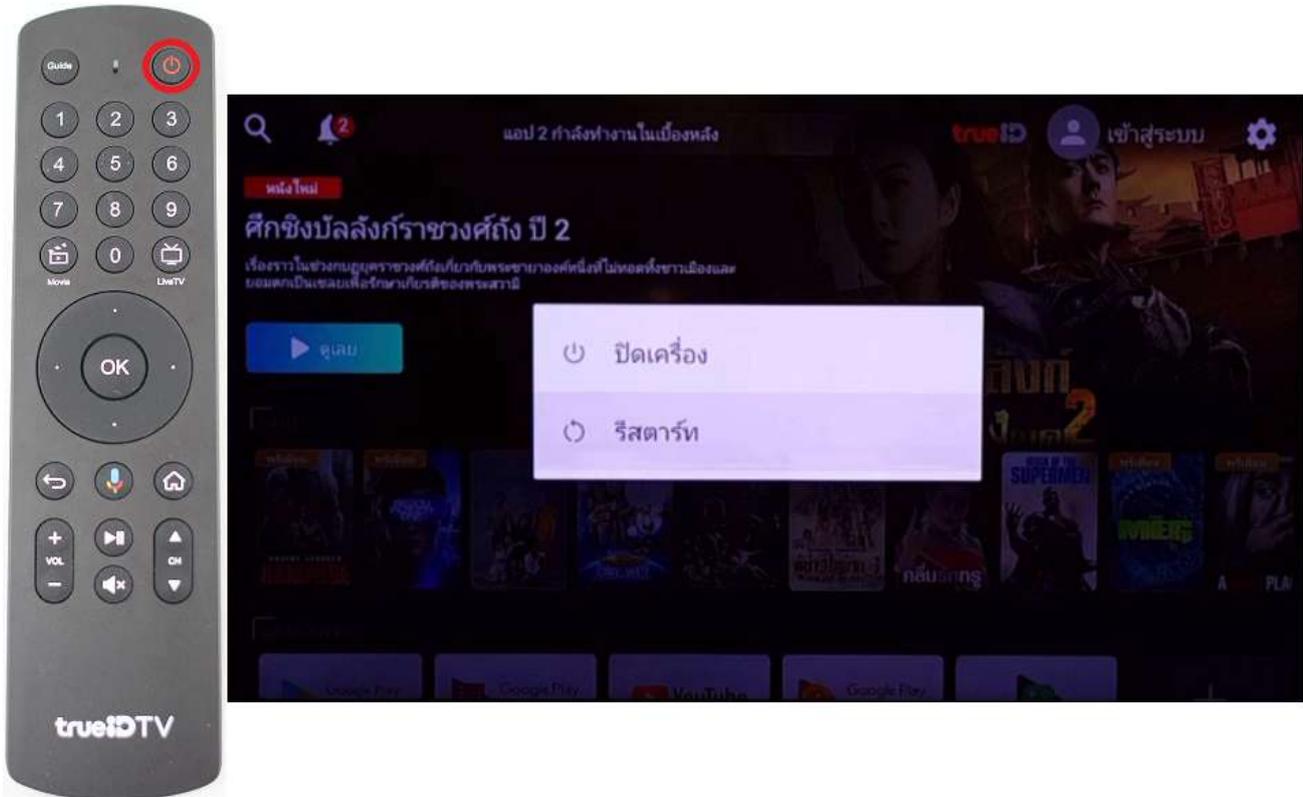
1. Press Power button 1 time to turn off
2. Press Power button on remote control 1 time to turn off and screen will start rebooting



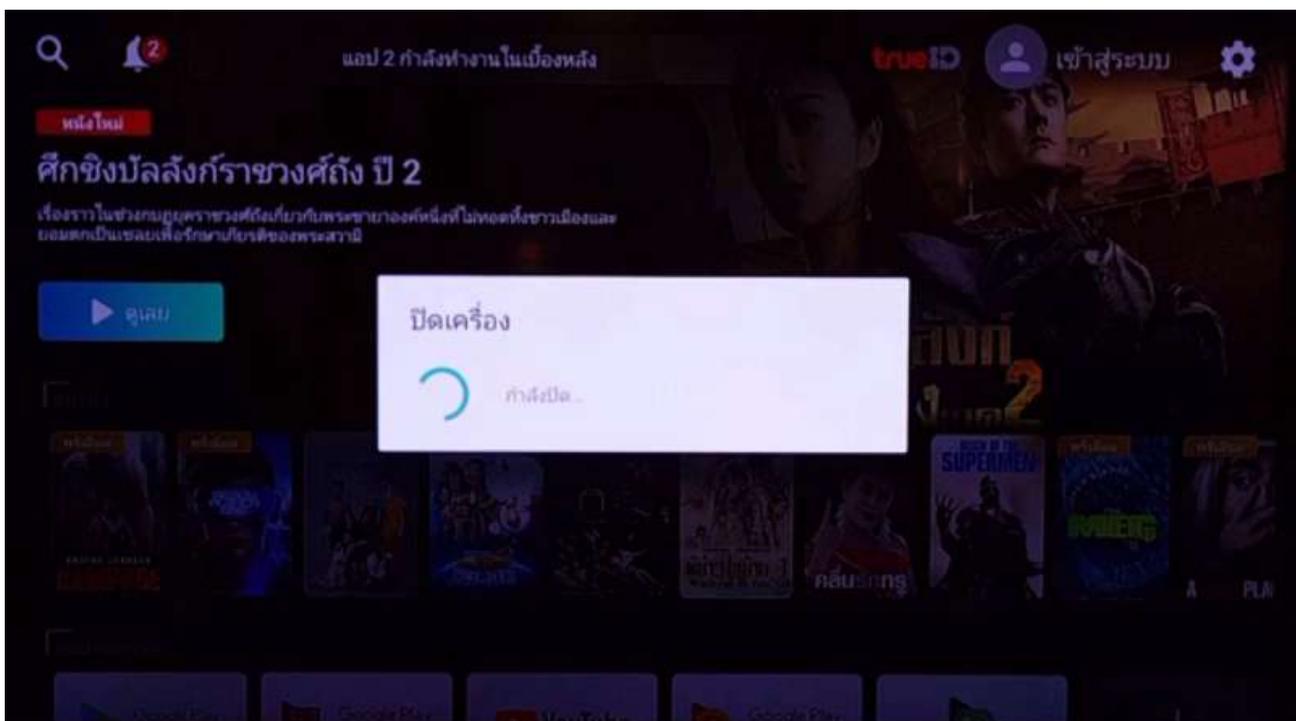
Restart

1. Restart via remote control

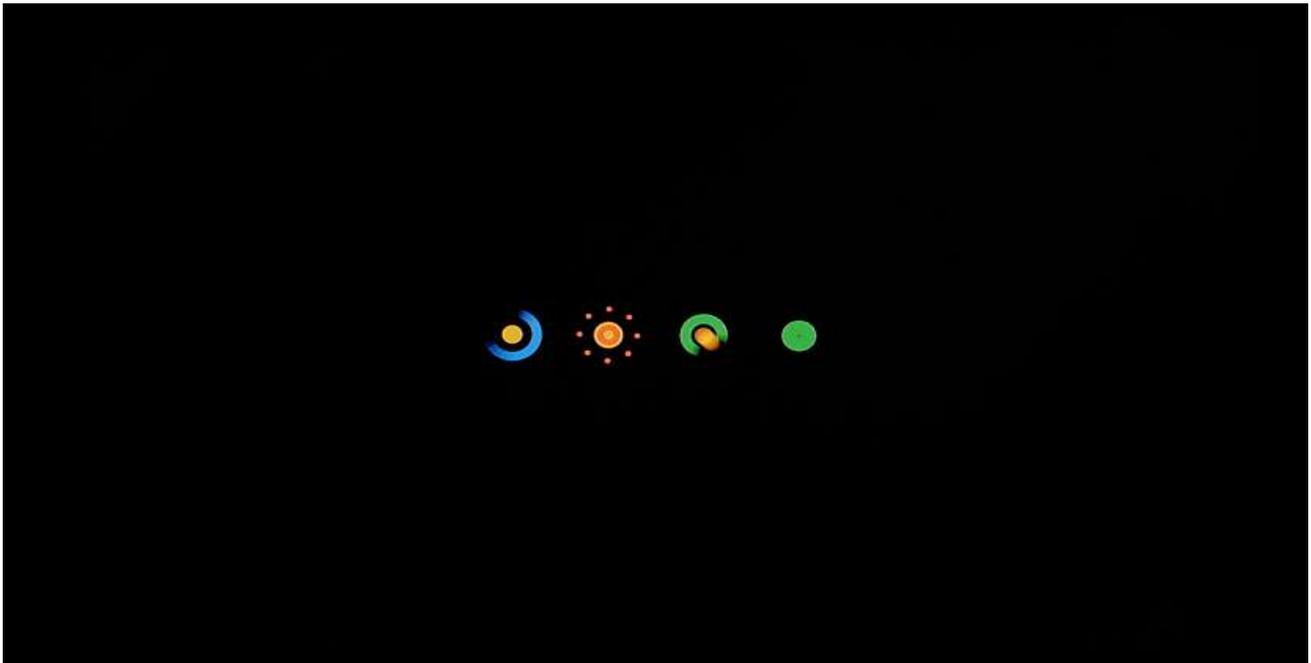
1.1. Press and hold Power button on remote control until find a Popup to Restart



1.2. A popup on screen shows “shutting down”



1.3. On screen will start rebooting

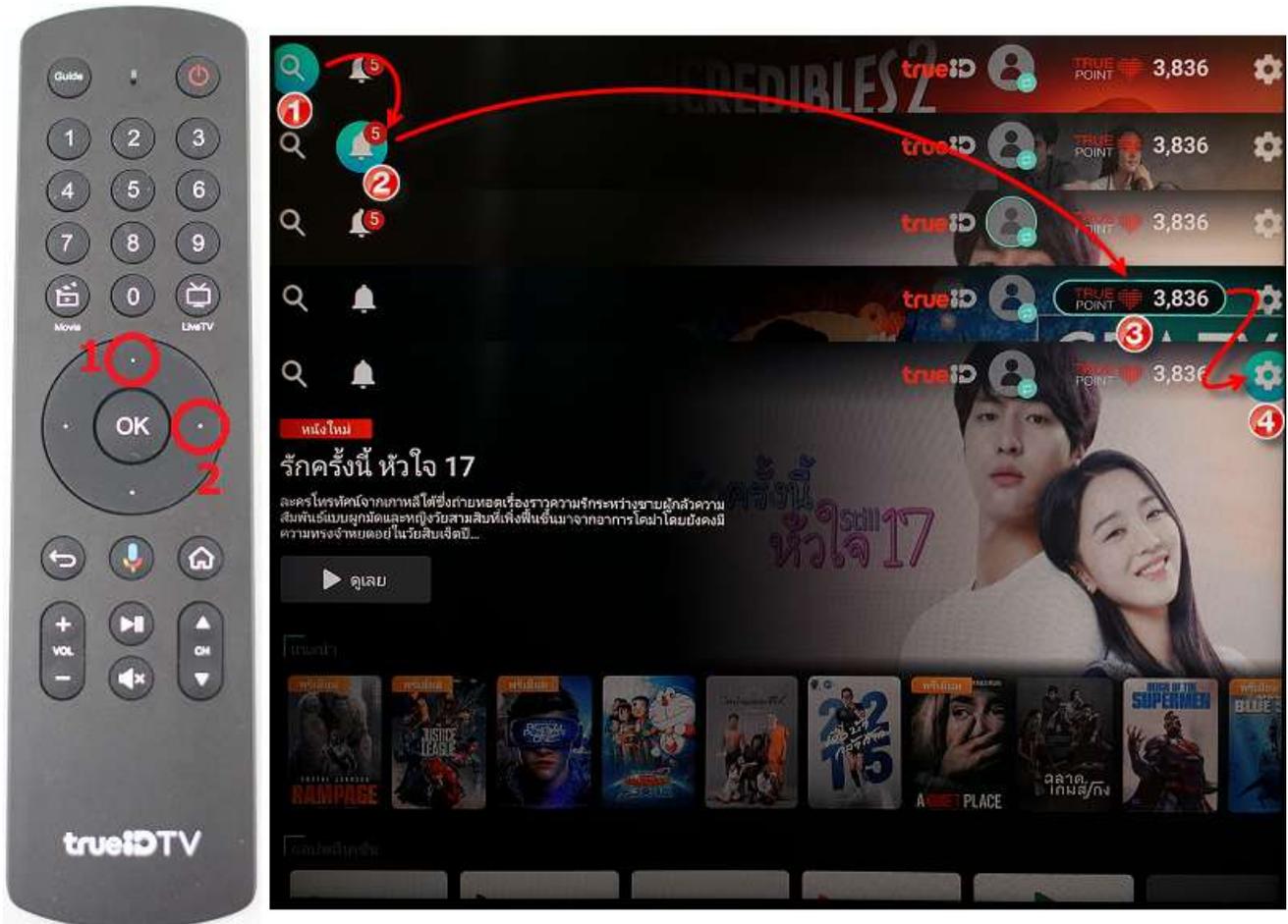


2. Restart via menu on screen

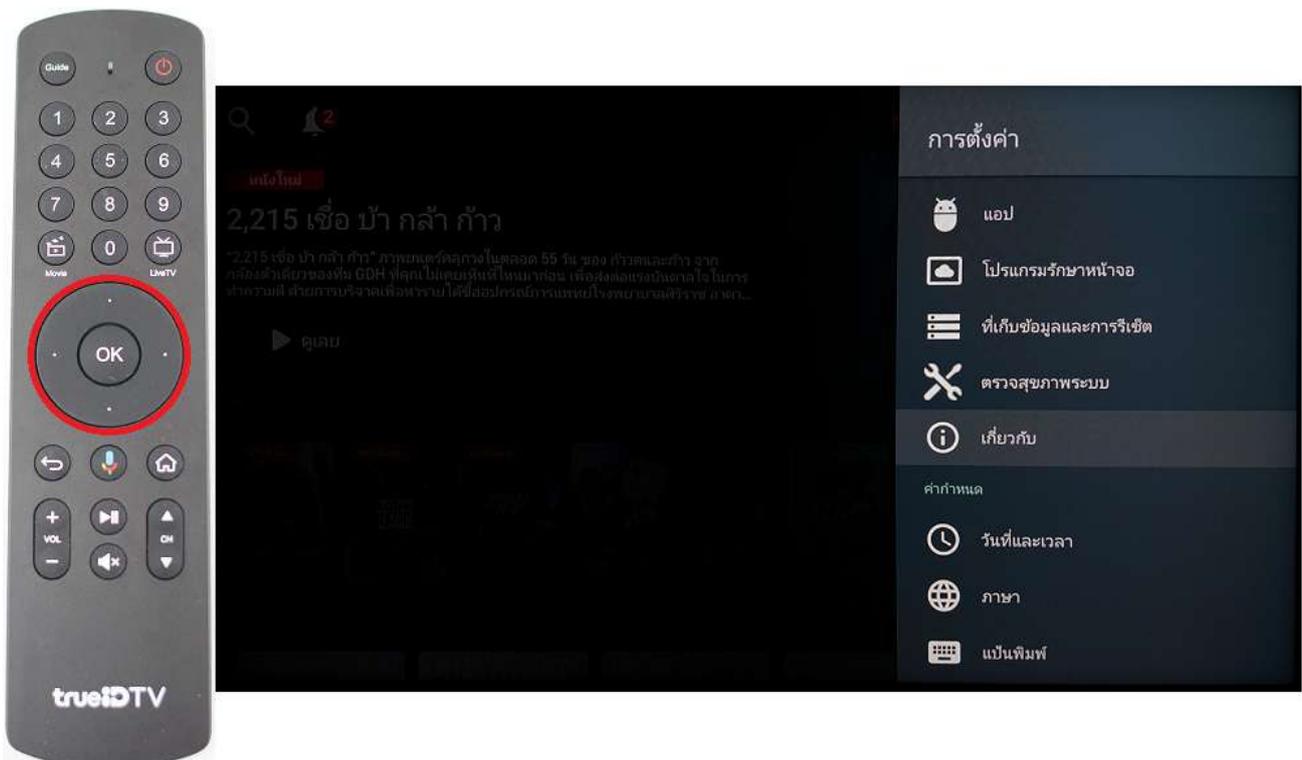
2.1. While being at Live TV, press **Home button on remote control**



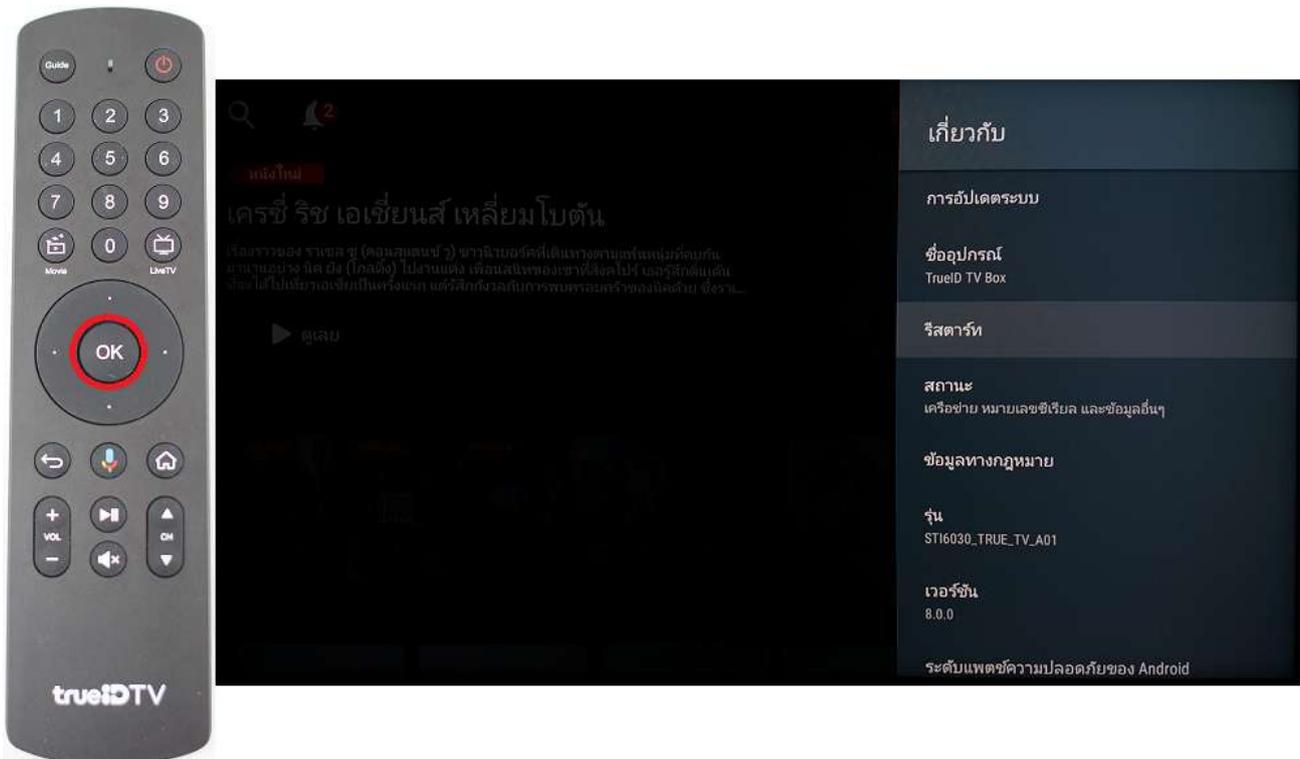
2.2. At Home screen, press Up and then Right button to Setting (Gear sign)



2.3. Select About and then press OK



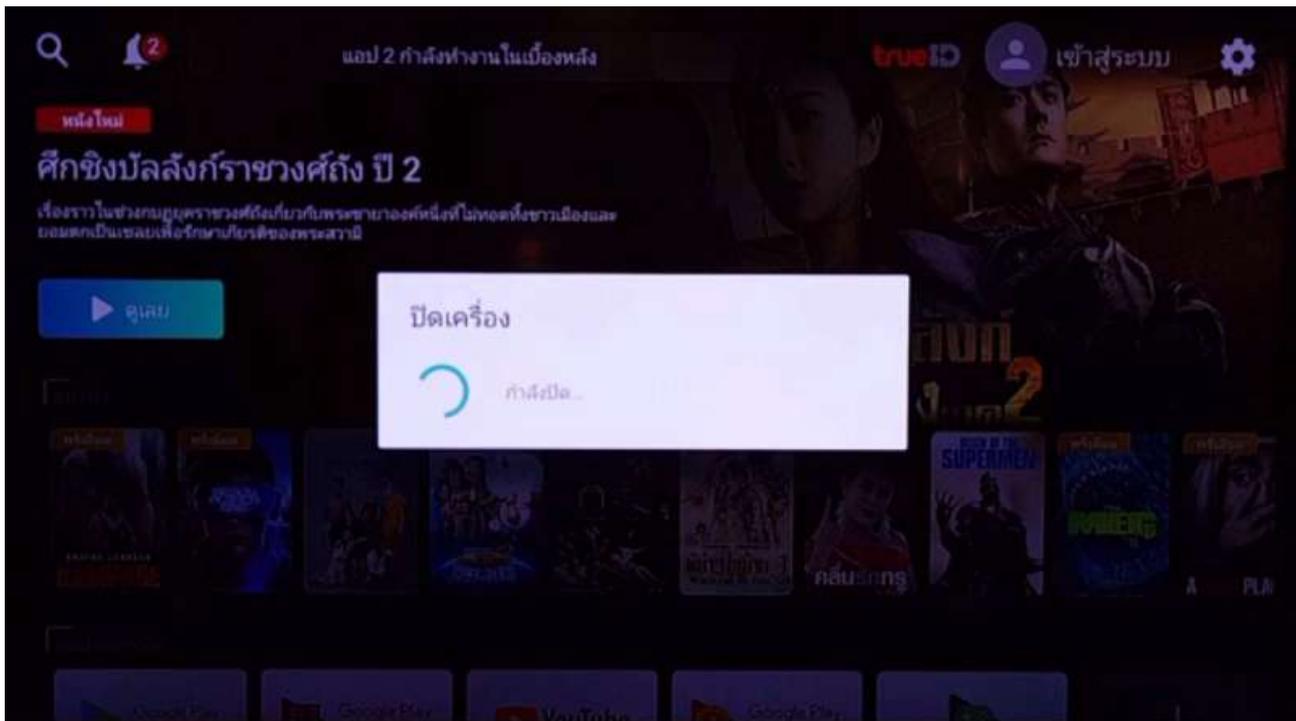
2.4. Select Restart and then press OK



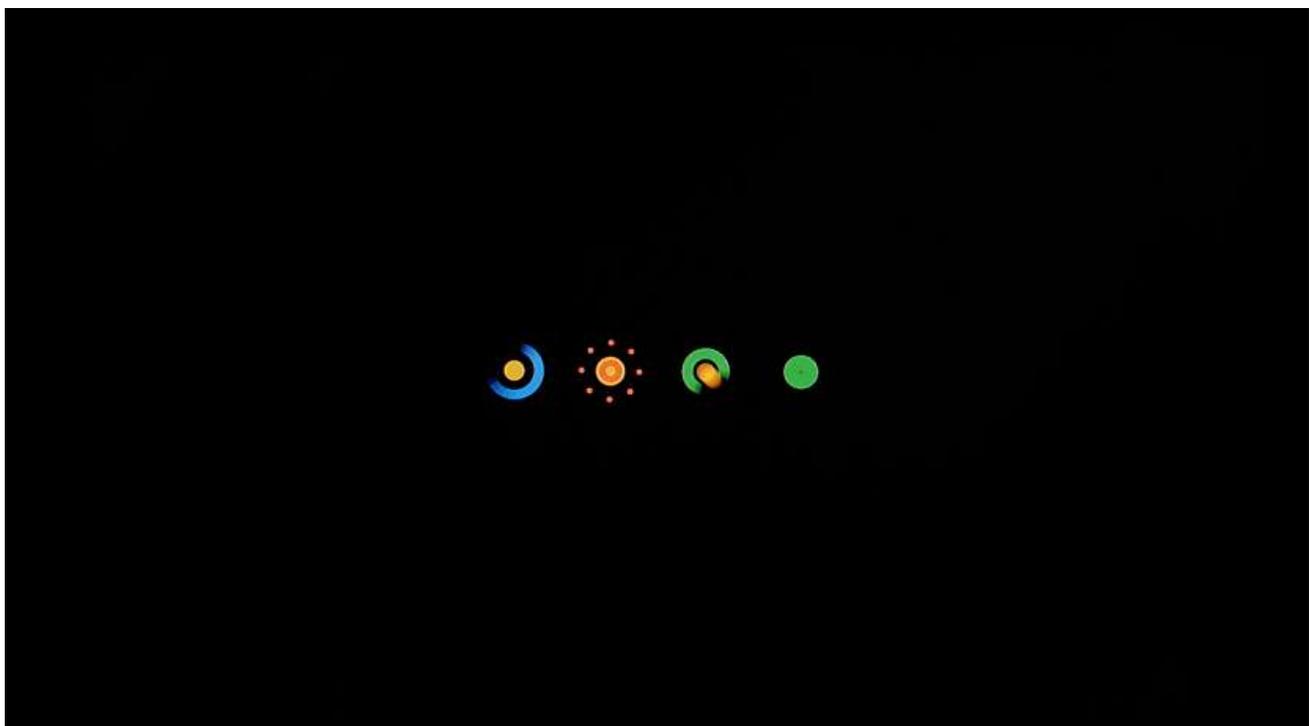
2.5. Select Restart and then press OK



2.6. A popup on screen shows “shutting down”



2.7. On screen will start rebooting



Factory data reset

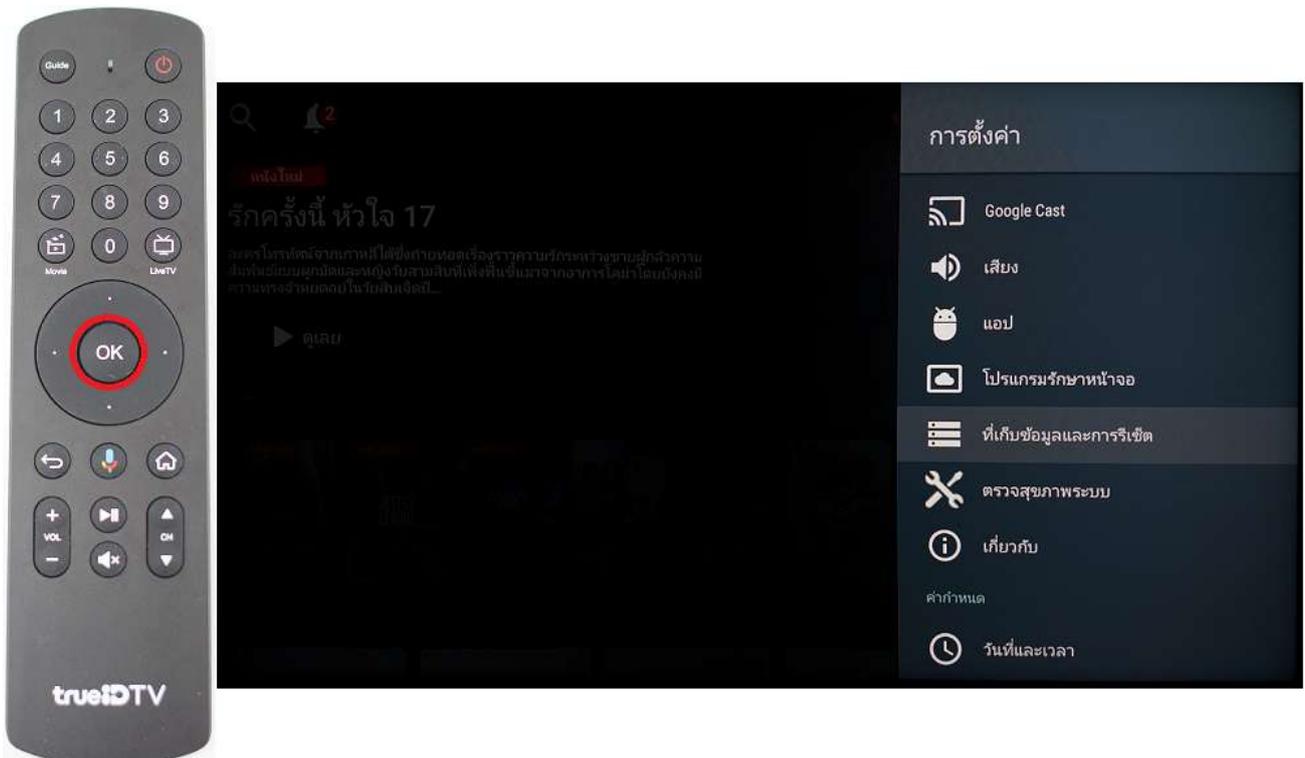
1. While being at Live TV, press **Home** button on remote control



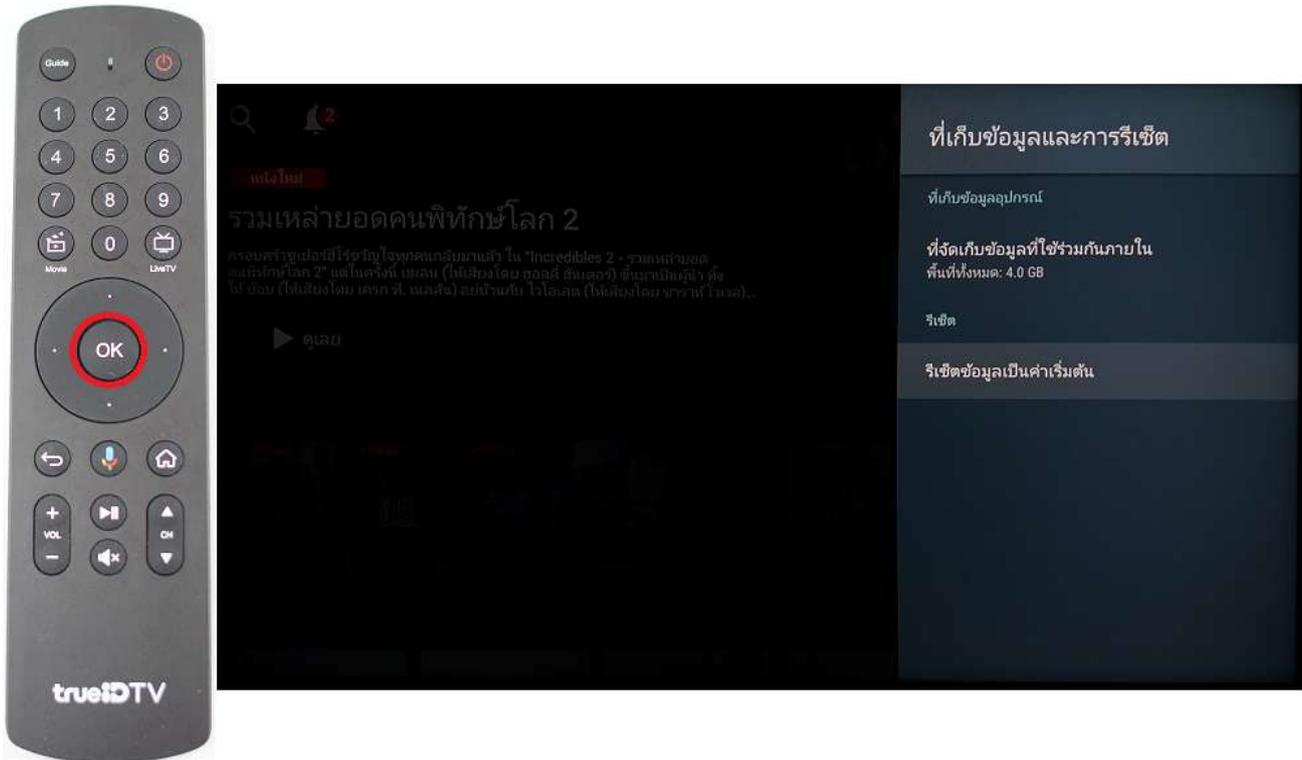
2. At Home screen, press Up and then Right button to Setting (Gear sign)



3. Select (Storage & reset) then press OK



4. Select (Factory data reset) then press OK



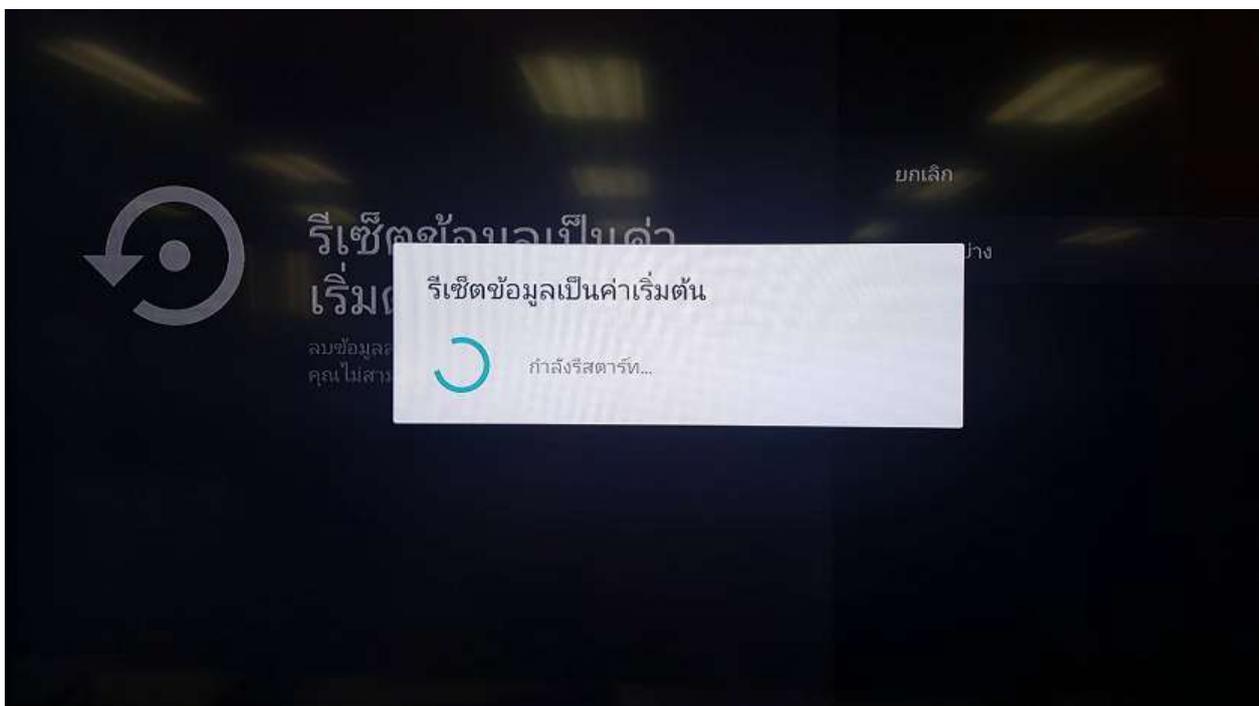
5. Select (Factory data reset) then press OK



6. Select (Erase everything) then press OK



7. On screen shows "Factory data reset"



8. Reboot process and then it'll return to Get started screen

