

Remove Cellular Plan on iPhone XS, XS Max and iPhone XR

This setting can apply to iPhone XS, XS Max and XR or iPhone that supports eSIM + nanoSIM or nanoSIM + nanoSIM

1. On main screen, tap (Settings)



2. Tap (Cellular)



3. In the middle, it'll show **(CELLULAR PLANS)**:

- Secondary = nanoSIM, status = On
- Primary = eSIM, status = On
- Prepaid = eSIM stored in phone but turn off, status = Off



4. Remove nanoSIM from phone



5. After nanoSIM is removed nanoSIM, it's no longer available, tap that nanoSIM, Ex. "Secondary" status = Off



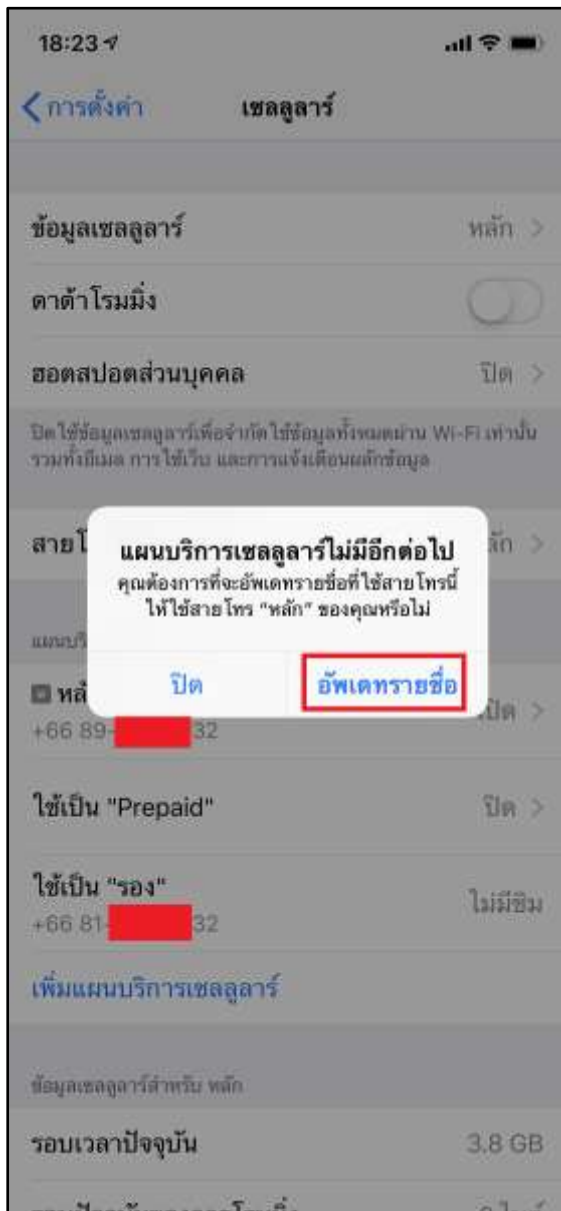
6. Remove Cellular Plan :

For example, nanoSIM “Secondary” is no longer used, tap “Secondary”



7. A popup (Cellular Plan No Longer Available), tap (**Update Contacts**) to erase it

8. Information of “Secondary” that is nanoSIM will disappear, now there’re only 2 eSIMs



9. Remove Cellular Plan of eSIM

- Tap eSIM that you wish to erase, then tap (Remove Cellular Plan)
- In case you still find that Cellular Plan, tap that name again and then **(Update Contact)** > that name will disappear



Information about Dual SIM that supports eSIM on Apple website

- English = <https://support.apple.com/en-us/HT209044>
- Thai = <https://support.apple.com/th-th/HT209044>