

## Viewing billing cycle

The customer billing cycle is usually set to the nearest billing cycle from the installation date.  
 For example, if installing the 29-30 or the 1st of the month, billing cycle will be set to billing cycle 2

| Billing cycle                 | Service date      | Payment due date |
|-------------------------------|-------------------|------------------|
| <b>Between billing cycles</b> |                   |                  |
| 2                             | 2 - 1 Next month  | 10 Of the month  |
| 6                             | 6 - 5 Next month  | 14 Of the month  |
| 10                            | 10 - 9 Next month | 18 Of the month  |
| 13                            | 13 -12 Next month | 21 Of the month  |
| 16                            | 16-15 Next month  | 24 Of the month  |
| 19                            | 19-18 Next month  | 27 Of the month  |

## First bill reading and calculation the first bill

Service charge And reading the invoice. The first invoice: Service fees will be billed since the service start date. Until the billing cycle combined with the full billing fee next month (except Truemove H)

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Installation date                                                                                                                                                                                 | Billing cycle | Billing cycle |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|---------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 5 Jan.                                                                                                                                                                                            | 10 Jan.       | 10 Feb.       |
| <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div style="font-size: 0.8em; margin-right: 5px;">trueonline</div> <div style="background-color: #0099cc; color: white; padding: 2px 10px; border-radius: 5px;">5 - 9 Jan.</div> <div style="background-color: #0099cc; color: white; padding: 2px 10px; border-radius: 5px;">10 Jan. - 9 Feb.</div> </div> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div style="font-size: 0.8em; margin-right: 5px;">truevisions</div> <div style="background-color: #cc0066; color: white; padding: 2px 10px; border-radius: 5px;">5 - 9 Jan.</div> <div style="background-color: #cc0066; color: white; padding: 2px 10px; border-radius: 5px;">10 Jan. - 9 Feb.</div> </div> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div style="font-size: 0.8em; margin-right: 5px;">truemove</div> <div style="background-color: #cc0000; color: white; padding: 2px 10px; border-radius: 5px;">5 - 9 Jan.</div> </div> </div> |                                                                                                                                                                                                   |               |               |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | * In the case of applying for a package that offers TrueVision and Truemove H                                                                                                                     |               |               |
| Calculation method                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | $\left[ \frac{\text{Number of actual use days}}{\text{The number of days of that month}} \times \text{Monthly fee according to the package} \right] \text{ Monthly fee according to the package}$ |               |               |